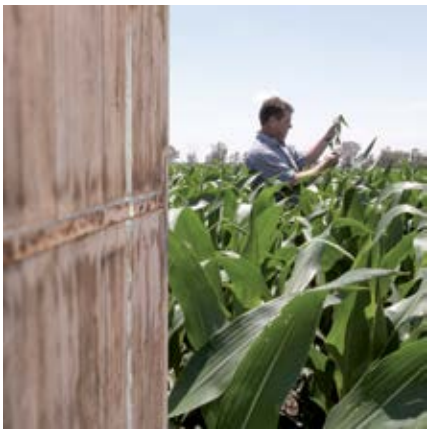
KNOWLEDGE



TRANSFORMATION

SKILLS

RETENTION

FURTHER EXCELLENCE

BEHAVIOUR

ENHANCED PERFORMANCE

EXPERTISE

ABILITY

HOW CAN YOU AND YOUR BUSINESS GET THE RIGHT TRAINING TO CONTINUOUSLY DEVELOP?

SGS ACADEMY UNITED KINGDOM
LEARNING AND DEVELOPMENT SOLUTIONS
JANUARY – JUNE 2015

SGS ACADEMY

WWW.SGS.CO.UK

SGS

SGS ACADEMY

COURSE OVERVIEW FOR THE UNITED KINGDOM

In today's fast moving market sectors, keeping up-to-date with industry best practice, technical standards and current legal and regulatory compliance expectations throughout your value chain is an integral part of professional development; as is ensuring you and your team have the skills to achieve your goals effectively. With help from the SGS Academy, you and your business can gain the knowledge you need to continually adapt the way you work, keeping ahead of market developments and enabling you to continuously develop all aspects of your career and organisation. Whatever your level of knowledge, our experts will support you in progressing to the next level. Wherever your organisation is in terms of development, we will give you the knowledge to develop further.

SGS ACADEMY – TRANSFORMING PEOPLE AND BUSINESSES

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey. Visit www.sgs.co.uk/trainingschedule.

OUR TRAINING

Our experts deliver high quality professional training across a wide range of subjects and industries, providing detailed information and guidance relevant to all stages of your value chain.

MANAGEMENT SYSTEMS AND STANDARDS TRAINING

SGS Academy training gives you a complete understanding of the essential requirements of management systems and standards. Whether you are a lead auditor or executive, interested in a particular ISO standard or management system, we deliver courses that suit all audiences from foundation and awareness training, through to accredited lead auditor courses that meet certification body training criteria requirements. We also provide training on non-accredited management systems processes.

TESTIMONIALS

"Thoroughly enjoyed the course. Content was fabulous, perfectly pitched and with a great sense of fun."

Barbara Cowie, Nationwide Services Group

"The instructor and course were outstanding."

Martin Keenan-Shamlian, ABS Greater China

CONTENTS

Preparing for change	4
Quality management systems	5
Environmental management systems	7
Accredited occupational health and safety training	9
Occupational health and safety management systems	11
Integrated management systems	12
Information security management systems	13
Social and ethical accounting and reporting	14
Food safey management systems	15
Aviation jet fuel	15
British retail consortium	16
Lean Six Sigma training	17
PRINCE2® accredited training	19
Sustainability – energy management systems	20
Sustainable events	22
Greenhouse gas and carbon emissions	23
IT management systems	24
Business continuity management	24
Customer service	25
Medical devices	26
Timber and forestry	27
Fire risk management systems	28
Laboratory management systems	28

DELIVERY METHOD

We all approach training in different ways and have to fit in our professional development around our day-to-day responsibilities. With this in mind, our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation. Our experts deliver face-to-face training in the form of public courses where you can join your industry peers and through in-house courses designed to meet the specific needs of your organisation. If you prefer the flexibility of online training, we also offer SGS Academy e-learning solutions and virtual learning. Further to this, there is the option of choosing a blended learning approach combining face-to-face and e-learning into a practical and rewarding overall training package.

PUBLIC COURSES

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates; please refer to our course calendar for more information.

IN-HOUSE COURSES

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.

E-LEARNING COURSES

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedule, our e-learning training offers an ideal option. Delivered quickly and effectively through our learning management system or yours, our global e-learning courses are easily accessible. Anyone taking our courses can simply access the content at any time. Our experts have prepared a portfolio of e-learning courses for your immediate use, or can work with you to prepare e-learning courses tailored to your specific needs. For any courses you or those in your organisation study, progress information can be simply tracked and monitored. Talk to us about how we can integrate your e-learning through our global learning management system.

BOOKING

+44 (0) 1276 697777

Website: www.sgs.co.uk/trainingschedule

Email: ukacademy@sgs.com

t: +44 (0) 1276 697777
f: +44 (0) 1276 697696
For more information on our courses and content: www.sgs.co.uk/trainingschedule
For course bookings: www.sgs.co.uk/coursebooking

TESTIMONIALS

"Well structured course that gave a good insight into the requirements of an Internal Auditor"

David Lewis, BBI Solutions

"The standard and level of instruction by the tutor was superb. A thoroughly enjoyable and valuable course"

Thomas Veitch, Achilles

"Excellent training course delivered by two very professional, experienced and knowledgeable Tutors"

Jordan Wylie, The Training Wing Ltd

"The course was fantastic! I felt stretched and challenged but it was worth it. I very much believe in courses that develop behaviours and performance"

Richard Kent, Red Marine

SGS ACADEMY

TRANSFORMING PEOPLE AND BUSINESSES

PREPARING FOR CHANGE

QMST

INTRODUCTION TO ISO/DIS 9001:2015

1 DAY – £315

IRCA CPD approved course: C17746
The SGS Academy have launched the first IRCA CPD approved ISO/DIS 9001:2015 training. Designed for current QA and ISO 9001 audit professionals, the objective of the training is to provide participants with an overview of the purpose and requirements of ISO/DIS 9001 as set out in the Draft International Standard.

03 FEBRUARY 31 MARCH 17 APRIL 01 JUNE 09 JUNE 18 JUNE	CAMBERLEY BELFAST MANCHESTER BELFAST GLASGOW NR WARWICK

QMS-REV

ISO 9001:2015 TRANSITION SEMINAR

1/2 DAY – £175

This seminar is an introduction for anyone involved in the management of a QMS based on ISO 9001. The half-day programme outlines the changes in requirements from the 2008 version of the standard to those of 2015. The transition arrangement to gain certification to ISO 9001:2015 will also be discussed.

06 FEBRUARY 15 MAY 17 JUNE	CAMBERLEY SWINDON NR WARWICK

LMSS

EMPOWERING LEADERSHIP IN MANAGEMENT SYSTEMS AND STANDARDS

2 DAYS – £620

This training is designed to address the required leadership skills of those operating in quality, environmental and H&S roles for the forthcoming evolution of management systems standards within the Annex SL framework and their respective commercial impacts. The course will develop delegate's techniques used to engage their organisation's stakeholders, senior managers and other interested parties to highlight the commercial success derived from best practice.

17 MARCH	NR HEATHROW

EMST

INTRODUCTION TO ISO/DIS 14001:2015

1 DAY – £315

IRCA CPD approved course: C17759
The objective of this course is to provide participants with an introduction to ISO 14001:2015 (DIS) as set out in the Draft International Standard. On completion, you will receive an SGS IRCA CPD Certificate of Attendance.

13 MARCH 21 MAY 02 JUNE	CAMBERLEY MANCHESTER BELFAST

EMS-REV

ISO 14001:2015 TRANSITION SEMINAR

1/2 DAY – £175

This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.

04 FEBRUARY 20 MAY	CAMBERLEY MANCHESTER

BRC 7

GLOBAL STANDARD FOR FOOD SAFETY ISSUE 7 – CONVERSION FROM ISSUE 6 FOR MANUFACTURERS

1 DAY – £315

This course will provide delegates with an in-depth understanding of the revisions to the format and content of the standard, and will include particular reference to the changes in response to the issues and concerns of the food industry.

17 MARCH 11 JUNE	CAMBERLEY BIRMINGHAM

ANXFTC

ANNEX SL – INTRODUCTION AND AWARENESS

1 DAY – £315

This highly participative event is an overview and introduction to the Annex SL framework for a generic management system standard. The training comprises tutor led presentations and workshops. It is suited to anyone working with management system standards.

13 MARCH 02 JUNE	MANCHESTER NR HEATHROW

**All prices in this brochure exclude VAT*

QUALITY MANAGEMENT SYSTEMS

QMSFTC

ISO 9001 INTRODUCTION AND AWARENESS

1 DAY – £315

IRCA certified course: A17155

This foundation course provides an introduction for anyone involved in the development, implementation and management of a quality management system (QMS). Once completed, you will be able to register for a QMS internal or lead auditor training course.

24 FEBRUARY 24 MARCH 08 APRIL 12 MAY 23 JUNE	NR HEATHROW BIRMINGHAM SOUTH WALES SWINDON MANCHESTER

IQMSA

INTERNAL QMS AUDITOR

2 DAYS – £620

IRCA certified course: A17156

Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of a QMS based on ISO 9001. When you have successfully completed this course and the QMS FTC, you will have met the training requirements to apply for registration as an IRCA internal QMS auditor and have the opportunity to progress on to an ISO 9001 lead auditor course.

25 FEBRUARY 25 MARCH 13 MAY 18 MAY 24 JUNE	NR HEATHROW BIRMINGHAM SWINDON BELFAST MANCHESTER

QMSLAC

ISO 9001 LEAD AUDITOR

5 DAYS – £1085

IRCA certified course: A17038

This auditor/lead auditor course is designed for anyone who wants to gain the knowledge and skills necessary to audit quality management systems against ISO 9001, using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA registered QMS lead auditor and be able to join a conversion course to transfer your skills to another management system.

09 FEBRUARY 09 MARCH 13 APRIL 27 APRIL 08 JUNE	NR HEATHROW BELFAST SOUTH WALES MANCHESTER NR WARWICK

ABILITY

2015 STANDARDS – ON-SITE TRAINING

All the courses above are available within the SGS Academy on-site portfolio. Alternatively, we have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for the new standards or Annex SL training. Contact us today for a no-obligation quote.

QUALITY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 9001 implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for QMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

QUALITY MANAGEMENT SYSTEMS – 2015

QMST

INTRODUCTION TO ISO/DIS 9001:2015

1 DAY – £315

IRCA CPD approved course: C17746

The SGS Academy have launched the first IRCA CPD approved ISO/DIS 9001:2015 training. Designed for current QA and ISO 9001 audit professionals, the objective of the training is to provide participants with an overview of the purpose and requirements of ISO/DIS 9001 as set out in the Draft International Standard.

03 FEBRUARY 31 MARCH 17 APRIL 01 JUNE 09 JUNE 18 JUNE	CAMBERLEY BELFAST MANCHESTER BELFAST GLASGOW NR WARWICK

QMS-REV

ISO 9001:2015 TRANSITION SEMINAR

1/2 DAY – £175

This seminar is an introduction for anyone involved in the management of a QMS based on ISO 9001. The half-day programme outlines the changes in requirements from the 2008 version of the standard to those of 2015. The transition arrangement to gain certification to ISO 9001:2015 will also be discussed.

06 FEBRUARY 15 MAY 17 JUNE	CAMBERLEY SWINDON NR WARWICK

QMSRM

ISO/DIS 9001 RISK BASED THINKING

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

IRCA CPD approved course: C17762

This course is designed to provide participants with an introduction to risk management awareness aligned with ISO/DIS 9001 as set out in the Draft International Standard.

ENVIRONMENTAL MANAGEMENT SYSTEMS

EMS-REV

ISO 14001:2015 TRANSITION SEMINAR

1/2 DAY – £175

This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.

04 FEBRUARY 20 MAY	CAMBERLEY MANCHESTER

EMSFTC

ISO 14001 INTRODUCTION AND AWARENESS

1 DAY – £315

This environmental management systems (EMS) foundation course provides an introduction for anyone involved in the development, implementation and management of an environmental management system. Once completed, you will be able to register for an EMS internal or lead auditor training course.

13 JANUARY 03 MARCH 19 MAY 02 JUNE	CAMBERLEY MANCHESTER SOUTH WALES BIRMINGHAM

EMS-COMP

ENVIRONMENTAL LEGISLATION AND COMPLIANCE

1 DAY – £315

This course takes a practical approach to legislative compliance and how it can be managed within an environmental management system.

05 FEBRUARY	CAMBERLEY

EMST

INTRODUCTION TO ISO/DIS 14001:2015

1 DAY – £315

IRCA CPD approved course: C17759

The objective of this course is to provide participants with an introduction to ISO 14001:2015 (DIS) as set out in the Draft International Standard. On completion, you will receive an SGS IRCA CPD certificate of attendance.

13 MARCH 21 MAY 02 JUNE	CAMBERLEY MANCHESTER BELFAST

BEHAVIOUR

ENVIRONMENTAL MANAGEMENT SYSTEMS

IEMSA

INTERNAL EMS AUDITOR

2 DAYS – £620

Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of an EMS based on ISO 14001.

14 JANUARY 04 MARCH 20 MAY 03 JUNE	CAMBERLEY MANCHESTER SOUTH WALES BIRMINGHAM

EMSLAC

LEAD ENVIRONMENTAL AUDITOR

5 DAYS – £1085

IRCA certified course: A17262

Designed for anyone who wants to gain the knowledge and skills necessary to audit management systems against ISO 14001:2004. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA EMS auditor or lead auditor and be able to join a conversion course to transfer your skills to another management system.

23 FEBRUARY 09 MARCH 20 APRIL 15 JUNE	NR WARWICK SOUTH WALES NR HEATHROW MANCHESTER

EMSACC

EMS AUDITOR CONVERSION COURSE

3 DAYS – £760

IRCA certified course: A17294

This course is for those who have successfully completed a lead auditor course in another discipline. The programme is designed to broaden participants' skills and give them a thorough understanding of the requirements of ISO 14001 and audit criteria.

12 MAY 23 JUNE	NR WARWICK SOUTH WALES

ENVIRONMENTAL MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 14001 implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for EMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING

IOSH	IOSH MANAGING SAFELY CERTIFICATE	4 DAYS – £545	
	The IOSH Managing Safely certificate course aims to ensure that health and safety requirements are appreciated by people employed as line managers, and to enable them to review their own departmental systems for safety, introduce new controls or implement changes as appropriate to ensure health and safety in the workplace.	DATES & LOCATIONS	SEE PAGE 10

NEBOSH	NEBOSH GENERAL CERTIFICATE	11 DAYS – £1345	
	The NEBOSH National General Certificate course is the most popular NEBOSH certificate course in the UK. The course is designed for managers, supervisors and staff from all types of organisations who need a broad understanding of health and safety issues.	DATES & LOCATIONS	SEE PAGE 10

SGS ACADEMY

In partnership with Phoenix health & safety

ENHANCED PERFORMANCE

IOSH & NEBOSH – ON-SITE TRAINING

All IOSH & NEBOSH certificates can be delivered on-site. Contact us today for a no-obligation quote.

FURTHER OH&S TRAINING

The SGS Academy in partnership with Phoenix Health & Safety is able to offer all IOSH and NEBOSH accredited courses. Contact us for more details on what is available.

The SGS Academy is offering this training in partnership with Phoenix Health & Safety

**All prices in this brochure exclude VAT*

ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING

IOSH

IOSH MANAGING SAFELY CERTIFICATE – 4 DAYS - £545

LONDON	OLDBURY	MANCHESTER	WASHINGTON	BRISTOL	SHEFFIELD
27 Jan 10 Feb 24 Feb 17 Mar 30 Mar 14 Apr 28 Apr 12 May 02 Jun 16 Jun	13 Jan 17 Feb 24 Mar 28 Apr 02 Jun	13 Jan 23 Mar 26 May	27 Jan 28 Apr	19 Jan 14 Apr	20 Jan 21 Apr
		CAMBRIDGE	**WALSALL**	**LEEDS**	**LIVERPOOL**
		24 Mar	03 Mar	27 Jan 05 May	03 Feb 12 May
	NOTTINGHAM	**SOUTHAMPTON**	**BRISTOL**	**ASHFORD**	**EDINBURGH**
	03 Feb 09 Jun	17 Feb 16 Jun	19 Jan 14 Apr	24 Feb 16 Jun	10 Feb 19 May

NEBOSH

NEBOSH GENERAL CERTIFICATE – 11 DAYS + EXAM - £1345

VENUE	WEEK 1 START DATE	WEEK 2 START DATE	REVISION DAY	EXAM
London	12 Jan	19 Jan	26 Jan	27 Jan
London	02 Mar	09 Mar	16 Mar	17 Mar
London	11 May	18 May	28 May	29 May
Birmingham	19 Jan	26 Jan	02 Feb	03 Feb
Birmingham	13 Apr	20 Apr	27 Apr	28 Apr
Walsall	09 Feb	16 Feb	23 Feb	24 Feb
Walsall	22 Jun	29 Jun	06 Jul	07 Jul
Nottingham	12 Jan	19 Jan	29 Jan	30 Jan
Nottingham	11 May	18 May	28 May	29 May
Manchester	19 Jan	26 Jan	02 Feb	03 Feb
Manchester	13 Apr	20 Apr	27 Apr	28 Apr
Bristol	02 Mar	09 Mar	16 Mar	17 Mar
Bristol	02 Mar	08 Jun	15 Jun	16 Jun
Leeds	12 Jan	19 Jan	26 Jan	27 Jan
Leeds	11 May	18 May	28 May	29 May
Washington	12 Jan	19 Jan	26 Jan	27 Jan
Washington	13 Apr	20 Apr	27 Apr	28 Apr
Southampton	02 Feb	09 Feb	16 Feb	17 Feb
Southampton	01 Jun	08 Jun	15 Jun	16 Jun
Cambridge	09 Feb	16 Feb	23 Feb	24 Feb
Cambridge	22 Jun	29 Jun	06 Jul	07 Jul

UNIT 1 - NGC1 - MANAGEMENT OF HEALTH & SAFETY

Element 1 – Foundation in health & safety

Element 2 – Health & safety management systems 1 – policy

Element 3 – Health & safety management systems 2 – organising

Element 4 – Health & safety management systems 3 – planning

Element 5 – Health & safety management systems 4 – measuring, audit & review

UNIT 2 - NGC2 - CONTROLLING WORKPLACE HAZARDS

Element 1 – Workplace hazards and risk controls

Element 2 – Transport hazards and risk controls

Element 3 – Musculoskeletal hazards and risk controls

Element 4 – Work equipment hazards and risk controls

Element 5 – Electrical safety

Element 6 – Fire safety

Element 7 – Chemical and biological health hazards and risk controls

Element 8 – Physical and psychological health hazards and risk controls

SGS ACADEMY In partnership with Phoenix health & safety

The SGS Academy is offering this training in partnership with Phoenix Health & Safety

**All prices in this brochure exclude VAT*

OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

H&SFTC

OHSAS 18001 INTRODUCTION AND AWARENESS	1 DAY – £315	
This foundation course is ideal for those involved in the development, implementation and management of an occupational health and safety management System. Once completed, you will be able to register for an OH&S management system internal or lead auditor training course.	10 MARCH 28 APRIL 07 JULY	MANCHESTER SOUTH WALES NR HEATHROW

IH&SA

INTERNAL OH&S AUDITOR	2 DAYS – £620	
Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of an OH&S management system based on OHSAS 18001.	11 MARCH 29 APRIL	MANCHESTER SOUTH WALES

H&SLAC

OHSAS 18001 LEAD AUDITOR	5 DAYS – £1085	
IRCA certified course: A17048 This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit occupational health and safety management systems against OHSAS 18001:2007. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA OH&S management systems auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.	26 JANUARY 29 JUNE	NR WARWICK NR HEATHROW

H&SACC

OH&S MANAGEMENT SYSTEMS AUDITOR CONVERSION COURSE	3 DAYS – £760	
IRCA certified course: A16894 This course is for those who have successfully completed a lead auditor course in another discipline. The programme is designed to broaden participants' skills and give them a thorough understanding of OHSAS 18001 requirements and audit criteria.	14 APRIL	MANCHESTER

OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, OHSAS 18001 implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for H&S training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

INTEGRATED MANAGEMENT SYSTEMS

IMSIA	INTEGRATE YOUR MANAGEMENT SYSTEMS	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	The purpose of the course is to enable you to integrate an environment and/or occupational health and safety and/or information security management system with your QMS. This course is bespoke to meet your organisation's needs by offering an insight into the requirements of the appropriate standards to enable you to implement and maintain an effective integrated management system.	

IMS	INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR SKILLS COURSE	3 DAYS – £760	
	This course will equip participants with the knowledge and skills needed to audit an integrated management system which could be certified by a third party body. Participants will learn to understand the elements of an integrated management system (IMS) based upon processes. They will be able to plan, prepare, perform and report the audit of an integrated management system to meet the requirements of the constituent standards (ISO 9001, ISO 14001 and OHSAS 18001).	21 JANUARY 03 FEBRUARY 21 APRIL 30 JUNE	CAMBERLEY SOUTH WALES BIRMINGHAM MANCHESTER

TRANSFORMATION

INTEGRATED MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for Integration; whether it is an integrated course for ISO 9001, ISO 14001 and OHSAS 18001 or just for two of the standards. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

INFORMATION SECURITY MANAGEMENT SYSTEMS

ISMSFTC

ISO/IEC 27001 INTRODUCTION AND AWARENESS

1 DAY – £315

17 MARCH	SOUTH WALES

An introduction for anyone involved in the development, implementation and management of an information security management system based on ISO/IEC 27001. Once completed, you will be able to register for an ISMS lead auditor training course.

ISMSIA

INTERNAL ISMS AUDITOR

2 DAYS – £620

18 MARCH	SOUTH WALES

This course is designed to equip delegates with the knowledge and skills required to perform internal audits on information security management systems in accordance with ISO 27001:2013.

ISMST2

ISMS AUDITOR TRANSITION COURSE

2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

IRCA certified course: A17713

The purpose of this course is to provide auditor training on Annex SL, which meets the transition training requirements for ISMS auditor set by the IRCA. This course is based on the changes contained within ISO/IEC 27001:2013.

ISMSLAC

ISO/IEC 27001 LEAD AUDITOR

5 DAYS – £1085

16 MARCH	MANCHESTER

IRCA certified course: A17279

This auditor/lead auditor course is designed to provide confidence to auditors in the development, conformance and effective implementation of processes and the continuous improvement of an ISMS based on ISO/IEC 27001. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA ISMS auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.

KNOWLEDGE

INFORMATION SECURITY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 27001:2013 transition seminars and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

SOCIAL AND ETHICAL ACCOUNTING AND REPORTING

SSFTC	**SOCIAL SYSTEMS INTRODUCTION AND AWARENESS**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	Designed to introduce participants to the social issues and questions facing today's organisations, the significance of stakeholder concerns and the mechanisms that are being developed to assist organisations in developing these issues. Once completed, you will be able to register for a social systems internal or lead auditor training course.	

ISSA	**SOCIAL SYSTEMS INTERNAL AUDITOR**	**2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	Designed to provide participants with the knowledge and skills necessary to perform internal audits of social systems and help interpret the requirements of social systems audit criteria.	

SSLAC	**SOCIAL SYSTEMS LEAD AUDITOR**	**5 DAYS – £1085**	
	IRCA certified course: A17270 This course is designed to provide confidence to auditors in the development and conformance of social responsibility specifications of a social systems audit. When you have successfully completed this course you will meet the training requirements to apply for registration as an IRCA social systems auditor or lead auditor and be able to join a conversion course to transfer your skills to another management system.	**02 MARCH** **18 MAY**	**NR HEATHROW** **NR WARWICK**

SSACC	**SOCIAL SYSTEMS AUDITOR CONVERSION COURSE**	**3 DAYS – £760**	
	IRCA certified course: A17281 This course is designed to help transfer your existing auditing skills from other management systems to those needed for audits of social systems. If you have already successfully completed an IRCA certificated 5-day lead auditor training course, you can use the SS ACC to broaden your skills and knowledge base to understand and audit to social systems criteria.	**24 FEBRUARY** **09 JUNE**	**BIRMINGHAM** **MANCHESTER**

SKILLS

SOCIAL AND ETHICAL MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, SA8000 workshops and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for social systems training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

FOOD SAFETY MANAGEMENT SYSTEMS

FSMSFTC	ISO 22000 INTRODUCTION AND AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This foundation course provides an introduction for anyone involved in the development, implementation and management of a food safety management system based on ISO 22000. Once completed, you will be able to register for a FSMS lead auditor training course.	

FSMSLAC	ISO 22000 LEAD AUDITOR	5 DAYS – £1085	
		23 MARCH	MANCHESTER
	IRCA certified course: A17304 This auditor/lead auditor course will equip food chain professionals with the skills and knowledge necessary to audit food safety management systems against ISO 22000:2005. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA FSMS auditor or lead auditor and be able to participate in a conversion course to transfer your skills to another management system.		

AVIATION JET FUEL

AVFFTC	AVIATION JET FUEL QUALITY ASSURANCE AWARENESS TRAINING	1 DAY – £315	
	This training offers an overview of jet fuel manufacture, including the refining processes used and how it differs from kerosene. This highly participative event provides attendees with an introduction to, and overview of, the aviation jet fuel sector. The course also explores the quality assurance/quality control (QA/QC) normative documents and the standards currently in use.	10 MARCH 02 JUNE	NR HEATHROW NR HEATHROW

AVIATION JET FUEL – ON-SITE TRAINING

This course is available within the SGS Academy on-site portfolio. Contact us for more details.

**All prices in this brochure exclude VAT*

BRITISH RETAIL CONSORTIUM (BRC)

BRCIA	**INTERNAL AUDITOR (ALL BRC STANDARDS)**	**2 DAYS – £620**	
	This course covers the detailed requirements for anyone managing or carrying out audits. The course is a mixture of workshop led discussions, practical activities and presentations. On day two, delegates will undertake an audit using the skills and techniques learned on day one. Feedback will be given on the case study audit and how to improve auditing techniques.	**04 FEBRUARY**	**SWINDON**

BRC-TPA	**GLOBAL BRC STANDARD FOR FOOD SAFETY ISSUE 7 – THIRD PARTY AUDITOR**	**5 DAYS – £1250**	
	This course trains delegates in third party audit requirements against the Global Standard for Food Safety Issue 7. In addition, the course includes all relevant aspects of auditing within the food sector. Attending this course allows you to gain an in-depth and practical understanding of the BRC standard and auditing methodology.	**11 MAY**	**NR HEATHROW**

HCP-FTC	**HACCP AND FOOD SAFETY INTRODUCTION AND AWARENESS**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	The purpose of this course is to provide in-house training to understand the basics of HACCP and its relevance to food legislation globally. The course is designed for staff working in pesticides, herbicides and other chemicals used in food processing and for those involved in the supplier management chain of such products.	

BRC 7	**GLOBAL STANDARD FOR FOOD SAFETY ISSUE 7 – CONVERSION FROM ISSUE 6 FOR MANUFACTURERS**	**1 DAY – £315**	
	This course will provide delegates with an in-depth understanding of the revisions to the format and content of the standard, and will include particular reference to the changes in response to the issues and concerns of the food industry.	**17 MARCH** **11 JUNE**	**CAMBERLEY** **BIRMINGHAM**

EXPERTISE

BRITISH RETAIL CONSORTIUM – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include HACCP training, BRC implementation training and all those listed above.

BESPOKE TRAINING

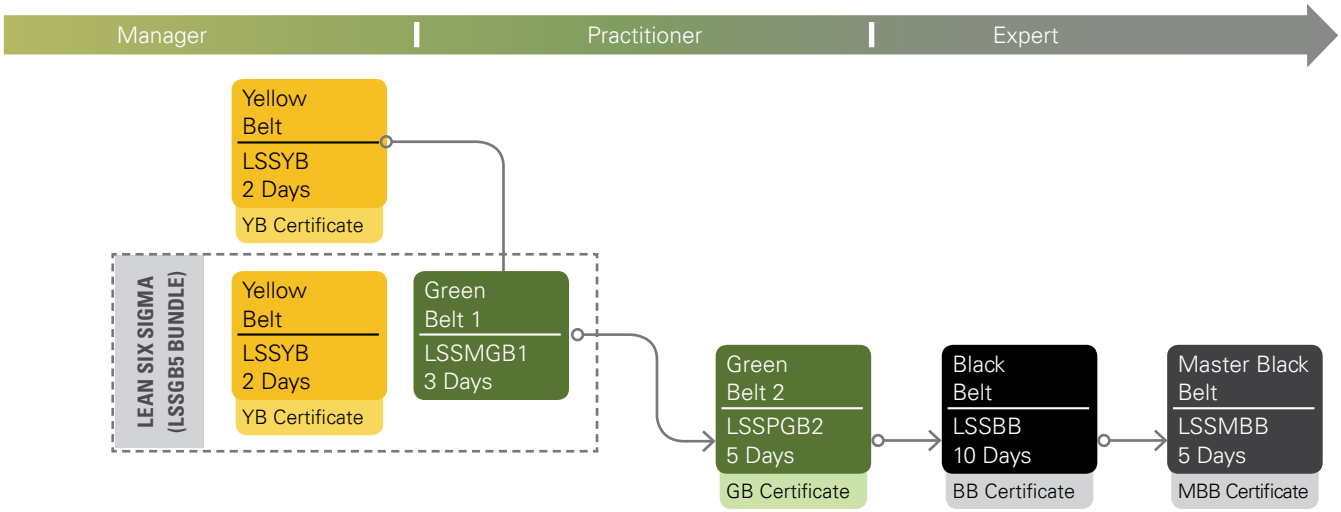
The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BRC training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

LEAN SIX SIGMA TRAINING

LEAN SIX SIGMA CERTIFICATION PATHWAY

KNOWLEDGE LEVEL



LSSYB	LEAN SIX SIGMA YELLOW BELT	2 DAYS – £810	
	The Lean Six Sigma Yellow Belt training is designed to provide delegates with a high level understanding of Lean Six Sigma methods and prepare them to participate, as contributors, to Lean Six Sigma projects. Yellow Belts are not experts in the methodology, but understand the activities, deliverables and key concepts of team problem solving.	02 MARCH 12 MARCH 30 MARCH 02 APRIL 15 JUNE 29 JUNE	NEWCASTLE GLASGOW LONDON MANCHESTER BIRMINGHAM LONDON

LSSMGB1	LEAN SIX SIGMA GREEN BELT MANAGERS – PART ONE	3 DAYS – £1150	
	Lean Six Sigma Green Belt provides the project management skills necessary to successfully complete DMAIC projects, including basic knowledge of planning and estimation techniques, business case development, team problem solving methods and improvement strategies. The training combines lectures with interactive group exercises and hands-on work on examples related to the services industry.	04 MARCH 25 MARCH 07 APRIL 17 JUNE	NEWCASTLE LONDON MANCHESTER LONDON

SGS ACADEMY In partnership with QA

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LEAN SIX SIGMA TRAINING

LSSPGB2	LEAN SIX SIGMA GREEN BELT PRACTITIONERS – PART TWO	5 DAYS – £1665	
	The Lean Six Sigma Green Belt Practitioner training complements the soft skills gained from the Green Belt Manager course, with advanced tools for quantitative process improvement. To successfully complete a DMAIC project, Green Belts need to possess not only leadership and project management skills, but also understand the principles of data driven decision making. This course includes the Green Belt certification exam.	20 APRIL 01 JUNE	BIRMINGHAM LONDON

LSSBB	LEAN SIX SIGMA PRACTITIONERS BLACK BELT	10 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This ten day course provides the experienced Green Belt with the necessary tools and techniques to manage improvement resources to deliver major projects. This hands-on learning experience develops both the delegate's technical knowledge and personal skills. The course uses a blend of theory and practical exercises to ensure that delegates have the confidence and capability to deliver more complex business improvement projects and transformations. This course includes the Black Belt certification exam.	

LSSMBB	LEAN SIX SIGMA MASTER BLACK BELT	5 DAYS – £1870	
	This Master Black Belt course provides the experienced Black Belt with the necessary soft skills to lead and deliver business wide Lean Six Sigma transformations. The course develops the personal and managerial skills required to deliver transformation through the resources of Black and Green Belts and their improvement teams. Using a blend of theory, practical exercises and role play the course develops the knowledge of the delegates to integrate formal improvement methodology into the strategic planning of their business. The course has been designed to build on the technical and practical Lean Six Sigma skills already existing to create business transformation leaders.	16 FEBRUARY 03 AUGUST	LONDON LONDON

SGS ACADEMY

In partnership with QA

ENHANCED PERFORMANCE

LEAN SIX SIGMA TRAINING

The training for Lean Six Sigma is a process in itself. Each stage must be completed before you are able to enrol on the next. The Lean Six Sigma portfolio of courses can also be delivered on-site, tailored to the requirements of your business. Contact us today for a no-obligation quote.

PROCESS AND PROJECT MANAGEMENT TRAINING

The SGS Academy in partnership with QA is able to offer a range of process & project management training for Lean Six Sigma, PRINCE2®, Leadership and Service Management. Contact us for more details on what is available.

**All prices in this brochure exclude VAT*

PRINCE2® ACCREDITED TRAINING

PBPP2FP

PRINCE2® FOUNDATION AND PRACTITIONER

5 DAYS – £950

This five-day course provides delegates with a thorough understanding of the PRINCE2 project management methodology. During the course we introduce the roles, principles, themes and processes that form the structure of PRINCE2. We also explain the various PRINCE2 management products that will help delegates deliver projects in a coordinated, consistent and transparent manner.

The foundation exam is taken at the end of the second day, and the practitioner exam is taken at the end of the last training day.

DATES & LOCATIONS AS BELOW

LONDON
02 Mar
09 Mar
23 Mar
13 Apr
20 Apr
27 Apr
11 May
18 May
01 Jun
08 Jun
15 Jun
22 Jun
29 Jun

EDINBURGH
23 Mar
13 Apr
11 May
01 Jun

HINCKLEY
20 Apr
08 Jun

MANCHESTER
02 Mar
23 Mar
13 Apr
27 Apr
11 May
18 May
08 Jun
22 Jun

LEEDS
02 Mar
13 Apr
20 Apr
18 May
15 Jun

SWINDON
27 Apr
08 Jun

READING
23 Mar
18 May
01 Jun
22 Jun

BRISTOL
23 Mar
20 Apr
11 May
08 Jun

MILTON KEYNES
27 Apr
11 May
22 Jun

GLASGOW
16 Mar
20 Apr
18 May
08 Jun

BIRMINGHAM
23 Mar
20 Apr
27 Apr
11 May
18 May
08 Jun
15 Jun

BRISTOL
23 Mar
20 Apr
11 May
08 Jun

LIVERPOOL
02 Mar

EXETER
18 May

IPSWICH
02 Mar

NEWCASTLE
13 Apr
18 May
08 Jun

ABERDEEN
11 May

CAMBRIDGE
13 Apr

PRINCE2 Foundation Training and PRINCE2 Practitioner Training are also available separately; please contact us for more details.

PRINCE2® is a registered trade mark of AXELOS Limited. The PRINCE2® logo is a trade mark of AXELOS.

FURTHER EXCELLENCE

SGS ACADEMY

In partnership with QA

PROJECT MANAGEMENT TRAINING

The SGS Academy in partnership with QA is able to offer all PRINCE2 training both in-house and on a public basis. Contact us today to discuss your requirements.

SUSTAINABILITY – ENERGY MANAGEMENT SYSTEMS

ENMSFTC

ISO 50001 INTRODUCTION AND AWARENESS

1 DAY – £315

This energy management systems (EnMS) foundation course will provide you with the understanding of what EnMS is, the main requirements of ISO 50001 and how to improve the system where it is established. Once completed, you will be able to register for an EnMS internal or lead auditor course.

10 FEBRUARY 12 MAY	SOUTH WALES NR HEATHROW

IENMSA

INTERNAL ENERGY MANAGEMENT SYSTEMS AUDITOR

2 DAYS – £620

This course aims to equip participants with the knowledge and skills needed to assess and report on the conformance and effective implementation of an energy management system against ISO 50001.

11 FEBRUARY 13 MAY	SOUTH WALES NR HEATHROW

ENMSLAC

ISO 50001 LEAD AUDITOR COURSE

5 DAYS – £1085

IRCA certified course: A17574

Designed for anyone who wants to gain the knowledge and skills necessary to audit energy management systems against ISO 50001 using the auditing techniques described in ISO 19011. Once successfully completed, you will have met the training requirements to apply for registration as an IRCA EnMS auditor or lead auditor, and be able to join a conversion course to transfer your skills to another management program.

09 FEBRUARY 20 APRIL	DEVON MANCHESTER

ENMSACC

ENERGY MANAGEMENT SYSTEM AUDITOR CONVERSION COURSE

3 DAYS – £760

This course aims to equip experienced lead auditors with the knowledge needed to assess and report on the conformance and effective implementation of an energy management system, against ISO 50001.

17 MARCH	NR WARWICK

SUSTAINABILITY – ENERGY MANAGEMENT SYSTEMS

ENMSW	ISO 50001 IMPLEMENTATION WORKSHOPS		
	WORKSHOP 1 – GETTING STARTED • EnMS boundaries and scope • Top management representative • Information availability	**WORKSHOP 2 – SETTING THE ENERGY MANAGEMENT SYSTEM GOALS** • Energy review • Legal requirements • Objectives and targets • Metering and targeting • Performance indicators • Programme	
	WORKSHOP 3 – IT'S ALL ABOUT PEOPLE • Responsibilities and competence requirements • Training needs • Communication plan • Purchasing and asset management • Document and records control	**WORKSHOP 4 – ENERGY MANAGEMENT SYSTEM IMPROVEMENT** • Nonconformities • Improvement opportunities • Corrective and preventive action • Internal audits plan • Internal auditors' competence • Compliance evaluation • EnMS review	

ENHANCED PERFORMANCE

ENERGY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS academy offers a range of training available in-house. These courses include refresher training, EnMS implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISO 50001 training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

SUSTAINABLE EVENTS

SEAW	**ISO 20121 INTRODUCTION AND AWARENESS**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	This course aims to explain what sustainable events are, how to plan and deliver a sustainable event, and how to implement a management system according to the ISO 20121 standard.	

SEIMP	**ISO 20121 IMPLEMENTATION**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	This course aims to equip participants with the knowledge and skills needed to effectively implement a sustainable events management system, in accordance with ISO 20121.	

SEIA	**ISO 20121 INTERNAL AUDITOR**	**2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	This course aims to equip participants with the knowledge and skills needed to effectively audit a sustainable events management system, in accordance with ISO 20121 and using ISO 19011 audit techniques effectively.	

TRANSFORMATION

SUSTAINABLE EVENTS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include ISO 20121 implementation training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for sustainable events training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

GREENHOUSE GAS AND CARBON EMISSIONS

ICA	**INTRODUCTION TO CARBON ACCOUNTING**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	The objective of this course is to provide participants with an awareness of carbon accounting approaches, methodologies and standards, and the knowledge to undertake greenhouse gas emissions calculations. The course is suitable for those new to GHG accounting or for anyone who wants to develop their knowledge and understanding on climate change issues.	

GHGIM	**GHG INVENTORY MANAGEMENT – ISO 14064-1**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	The objective of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in developing skills in corporate GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.	

CAIM	**CARBON ACCOUNTING AND INVENTORY MANAGEMENT**	**2 DAYS – £750**	
	The purpose of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in improving their understanding of carbon accounting and developing skills in GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants	**08 JUNE**	**NR HEATHROW**

GHGLV	**ISO 14064 LEAD GHG VERIFIER – LEVEL THREE**	**4 DAYS – £1250**	
	The purpose of this course is to provide practitioners with the skills and knowledge necessary to undertake a verification of a GHG inventory developed according to ISO 14064-1, using the verification standard ISO 14064-3. This course is suitable for those with an interest in developing a career in GHG verification, or practitioners wanting to understand the verification process to develop internal audit processes.	**08 JUNE**	**NR HEATHROW**

FURTHER EXCELLENCE

GREENHOUSE GAS AND CARBON EMISSIONS – ON-SITE BESPOKE TRAINING

The SGS Academy offers a range of training available in-house, tailored to our clients' specific training needs. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for GHG training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

IT MANAGEMENT SYSTEMS

ITSMSLAC	ISO/IEC 20000 LEAD AUDITOR	5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This auditor/lead auditor course provides the knowledge and skills to perform first, second and third-party audits of information technology service management systems against the requirements of ISO/IEC 20000 using the auditing techniques described in ISO 19011 guidelines for auditors. When you have successfully completed this course, you will meet the training requirements for registration as an IRCA ITSMS auditor or lead auditor and you will be able to join a conversion course to transfer your skills to another management system.	

BUSINESS CONTINUITY MANAGEMENT

BCMSLAC	ISO 22301 AUDITOR/LEAD AUDITOR	5 DAYS – £1085	
	IRCA certified course: A17494	11 MAY	NR HEATHROW
	This course is designed to provide participants with the knowledge and skills necessary to audit business continuity management systems against the requirements of ISO 22301 using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA BCMS auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.		

EXPERTISE

BUSINESS CONTINUITY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 22301 implementation training and all those listed above.

BESPOKE TRAINING – ON-SITE

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BCMS training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

CUSTOMER SERVICE

CSEFTC	CUSTOMER SERVICE EXCELLENCE AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	The focus of this one day hands-on course is to prepare an application to meet the standard. The elements within each of the standard's five criteria are explored and participants relate these to their own organisation.	

CSESEM	CUSTOMER SERVICE EXCELLENCE SEMINAR	1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This half-day seminar allows you to understand how the key drivers of customer satisfaction are embedded in the new standard, and how they are relevant to service delivery today. The session will also describe the Customer Service Excellence requirements.	

IACSE	CUSTOMER SERVICE EXCELLENCE ASSESSOR	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	Designed to enable participants to gain a grounding of the principles of Customer Service Excellence, conduct effective internal assessments and understand the principles of assessment, evidence review and verification.	

FURTHER EXCELLENCE

CUSTOMER SERVICE EXCELLENCE – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include all those listed above plus bespoke custom-made courses to fulfil your specific requirements for CSE training. Contact us today for a no-obligation quote.

PLEASE CONTACT US FOR MORE INFORMATION:

UKACADEMY@SGS.COM

T: +44 (0)1276 697777

WWW.SGS.CO.UK/TRAININGSCHEDULE

**All prices in this brochure exclude VAT*

MEDICAL DEVICES

MDIA	**ISO 13485:2003 INTERNAL AUDITOR**	**2 DAYS – £620**	
	This intensive course aims to provide delegates with the skills required to conduct internal of their quality system to the requirements of ISO 13485, using interactive training by medical device lead auditors experienced in ISO 13485 and notified body audits.	**11 FEBRUARY 06 MAY**	**SWINDON NR WARWICK**
MDRM	**ISO 14971 – RISK MANAGEMENT FOR MEDICAL DEVICES**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**	
	This course provides a comprehensive introduction to the key elements of risk management for medical devices using the harmonised standard ISO 14971.		
MD1	**INTRODUCTION TO 93/42/EEC MEDICAL DEVICES DIRECTIVE**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**	
	Detailed introduction to familiarise delegates with the Medical Devices Directive (as amended by Directive 2007/47/EC), and a practical framework for delegates to ensure compliance of their quality systems and technical documentation.		
MD2	**QUALITY SYSTEMS FOR MEDICAL DEVICES**	**2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**	
	This intensive course is designed to transfer detailed information about the transition of your quality system from ISO 9001 to ISO 13485, and the requirements of EC Directives through lectures from medical device lead auditors regularly undertaking notified body audits.		
MDTF	**CONSTRUCTION OF MEDICAL DEVICE TECHNICAL FILE (DIRECTIVE 93/42/EEC)**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**	
	Thorough introduction for delegates to understand both the regulatory requirements for technical documentation under the Medical Devices Directive (as amended by Directive 2007/47/EC) and provide practical guidance on how to construct the technical file to ensure compliance for their medical device.		

MEDICAL DEVICES – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include ISO 13485 auditor refresher training and all those listed above.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for medical devices training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

TIMBER AND FORESTRY

	EUROPEAN UNION TIMBER REGULATION 995/2010 AWARENESS COURSE	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
EUTR	The objective of this course is to provide participants with the technical knowledge to apply the regulation and to prevent all timber products that have been illegally harvested from being placed on the market. The course covers regulatory obligations to implement a due diligence system that can be used to gather information about the origin of the product being supplied, assessments of the risk of that product originating from an illegal source, and mitigation of the risk of illegally harvested timber from entering the supply chain.	

	INTRODUCTION AND AWARENESS TO FSC AND PEFC	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
FSCFTC	This course is designed to provide participants with an understanding of the Forestry Stewardship Council (FSC®) and the PEFC Chain of Custody requirements. The approach will be systematic and easy to understand so that participants will be able to ensure that their organisations' systems meet the criteria set in the standard's requirements.	

TRANSFORMATION

TIMBER AND FORESTRY – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, CoC awareness and all of those listed above.

BESPOKE TRAINING – ON-SITE

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for FSC training. Contact us today for a no-obligation quote.

**All prices in this brochure exclude VAT*

FIRE RISK MANAGEMENT SYSTEMS

P7FTC	**PAS 7 INTRODUCTION AND AWARENESS**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	This foundation course is ideal for those involved in the development, implementation and management of a fire risk management system. Once completed, you will be able to register for a fire risk management system internal or lead auditor training course.	
P7IMP	**IMPLEMENTING A FIRE RISK MANAGEMENT SYSTEM**	**2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	Designed for anyone who needs to develop the skills needed to implement and maintain an effective fire risk management system to meet the requirements of PAS 7.	
P7IA	**INTERNAL FIRE RISK MANAGEMENT SYSTEMS AUDITOR**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of a fire risk management system based on PAS 7.	
P7LAC	**PAS 7 LEAD AUDITOR**	**5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit fire risk management systems against PAS 7.	

LABORATORY MANAGEMENT SYSTEMS

LABFTC	**ISO/IEC 17025 INTRODUCTION AND AWARENESS**	**1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	This foundation course provides an introduction to laboratory management systems (LMS) based on the principles of ISO/IEC 17025. The programme covers the quality management system requirements that are relevant for testing and calibration services and technical competence.	
LMSIA	**ISO/IEC 17025 – INTERNAL AUDITOR TRAINING**	**2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE**
	This internal auditor course is designed to give you the relevant skills and knowledge to assess and report on the conformance and effective implementation of a laboratory management system in accordance with ISO/IEC 17025. The purpose of the training is to equip participants with the knowledge and skills needed to perform internal audits on laboratory management systems and to be able to contribute to the continual improvement of the management system.	

BESPOKE TRAINING – ON-SITE

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for PAS 7 training. Contact us today for a no-obligation quote.

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STANDARDS ORDER FORM

PLEASE COMPLETE THE APPROPRIATE BOXES AND RETURN IT TO THE SGS ACADEMY
FAX: +44 (0)1276 697 796 OR EMAIL: UKACADEMY@SGS.COM

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PRINT | EMAIL | RESET | T&C'S

CONTACT DETAILS

M ☐ *First name:
*Surname:
*Job title:
*Company name:
*Address:

*Postcode:
Country:
Tel: Fax:
*E-mail:

How did you hear about our standards service?

BILLING DETAILS (if different from contact details)

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Surname:
Company name:
Address:

Postcode:
Country:
Tel: Fax:
*E-mail:
*Company registration number:
*VAT number:
Mandatory information

METHOD OF PAYMENT

☐ Credit/debit card (SGS will contact you for your card details).

☐ BACS transfer. This should be made to National Westminster Bank plc., 5 High Street, Bracknell, Berkshire, RG12 1DH. Sort Code: 51-81-22. A/c name: SGS United Kingdom Ltd. A/c no.: 67719163. Please fax confirmation of your bank transfer to us on +44 (0)1276 697 696 quoting the delegate's name and course title/date.

☐ Please invoice using purchase order no.: _____

☐ I have read and understood the terms and conditions of sale.

*Signature: Date:

Upon acceptance of this proposal, and applicable terms of conditions by email, a binding contact will be formed. Accordingly, you authorise SGS to invoice for such services in accordance with the terms and conditions.

POPULAR STANDARDS

☐ ISO 50001 £162 ☐ ISO 14001 £162
☐ ISO 9001 £100 ☐ ISO 27001 £100
☐ ISO 13485 £204 ☐ ISO 22000 £192
☐ OHSAS 18001 £100 ☐ ISO 20121 £190

Other _____

CREDIT CARD DETAILS

☐ VISA ☐ VISA DEBIT ☐ MasterCard (American Express is not accepted)

Name of cardholder:

Signature:

SGS will contact you for your credit card details.

SGS

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CONTACT DETAILS

M ☐ *First name:

*Surname:

*Job title:

*Company name:

*Address:

*Postcode:

Country:

Tel: Fax:

*E-mail:

How did you hear about us?

INVOICING DETAILS (if different from contact details)

M ☐ First name:

Surname:

Company name:

Address:

Postcode:

Country:

Tel: Fax:

*E-mail:

*Company registration number:

*VAT number:

Certified SGS client? ☐ Yes ☐ No

If yes, please provide your certificate number:

METHOD OF PAYMENT

☐ Please invoice using purchase order no.: _____

☐ BACS transfer. This should be made to National Westminster Bank plc., 5 High Street, Bracknell, Berkshire. RG12 1DH. Sort Code: 51-81-22. A/c name: SGS United Kingdom Ltd. A/c no.: 67719163. Please fax confirmation of your bank transfer to us on +44 (0)1276 697 696 quoting the delegate's name and course title/date.

☐ Credit/debit card (SGS will contact you for your card details).

☐ I do not wish to receive emails with the latest news and information from SGS United Kingdom Ltd.

☐ I have read and understood the Training Course Terms & Conditions.*

*Signature: Date:

Please book the following people on to the SGS Academy courses indicated below.
(Venues and dates published are subject to change at the discretion of SGS United Kingdom Ltd.)

DELEGATE 1

M ☐ *First name:

*Surname:

Job title:

*Tel: Fax:

*E-mail:

Course code:

*Dates: *Location:

DELEGATE 2

M ☐ First name:

Surname:

Job title:

Tel: Fax:

E-mail:

Course code:

Dates: Location:

DELEGATE 3

M ☐ First name:

Surname:

Job title:

Tel: Fax:

E-mail:

Course code:

Dates: Location:

Upon acceptance of this proposal, and applicable terms of conditions by email, a binding contact will be formed. Accordingly, you authorise SGS to invoice for such services in accordance with the terms and conditions.

*Mandatory information

SGS

WHY SGS?

As the leader in professional training, we draw on our years of worldwide experience to provide effective blended learning and development solutions. Work with a global leader and take your commitment to training to the next level with the SGS Academy.

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 80,000 employees, SGS operates a network of over 1,650 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements, and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

If you haven't quite found what you are looking for, please do contact our training team as we offer many bespoke options, tailored to your needs.

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WHEN YOU NEED TO BE SURE

SGS